

working?

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Here are the basic troubleshooting steps. If you are still experiencing issues, please contact Customer Support for further assistance.

TROUBLESHOOTING

Step 1: Remove the battery cover as well as the batteries on the spa then using a Q-tip and some rubbing alcohol go ahead and clean the battery compartment.

Step 2: Grab tweezers and gently pull the two battery prongs closer towards the center.

Step 3: Replace the batteries with new ones.

Step 4: Turn the machine on and see if the issue persists.
