

**Q1:** If I'm promoted before the end of the month, why don't I see my Flex Points as soon as I become a Brand Representative?

**A1:** You don't need them yet! Flex Points appear in your account the month after you finish Qualification.

**Q2:** Flex Points really don't expire?

**A2:** Nope—not as long as you're a Brand Representative. And there's no cap on how many Flex Points you can keep in your stash.

**Q3:** What are Flex Points worth?

**A3:** Flex Points do not provide Sales Volume or CSV, have no monetary value, and can't ever be redeemed for cash—they are only used to help maintain Brand Representative status.

**Q4:** Can I share or transfer my Flex Points to a friend?

**A4:** No. Flex Points are gifted to celebrate your continued success and can only be used by you.

**Q5:** If my G1 Brand Representative uses Flex Points, does that impact my Brand Representative Title?

**A5:** Not at all! Your Title is determined by the number of G1 Brand Representatives and Leadership Teams, regardless of whether your G1 Brand Representatives use Flex Points.

**Q6:** What happens if I don't have enough Flex Points to maintain my status as a Brand Representative?

**A6:** If you don't have enough Flex Points, you'll revert to Brand Affiliate status, but don't worry! You'll get to keep any remaining Flex Points in your stash. By completing Restart, you can get access to your stash again.

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