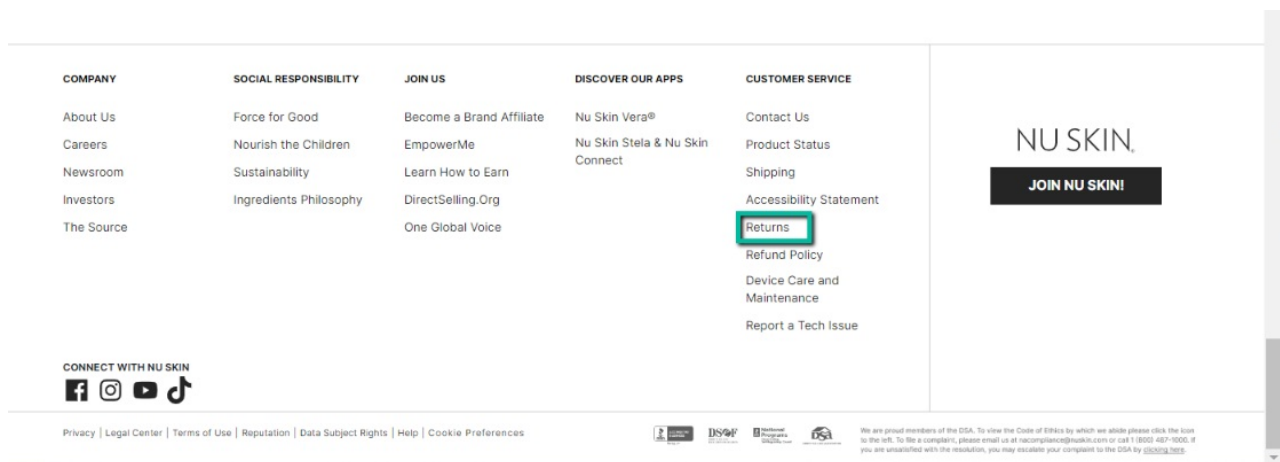


To return any unwanted items, you will need to obtain an RMA (Return Merchandise Authorization) number from the Company. If you are in need of an RMA in Canada, please **click here** to live chat with one of our Support Agents. If you are in need of an RMA and are in the United States, you can now set up a return online.

In both cases, we need the original order number(s) and a list of all items being returned per order number. You can find this information in your **Order History** online. To locate your **Order History**, please follow the instructions found here.

For online return setup, first navigate to the footer on nuskinusa.com and click on **Returns** under **CUSTOMER SERVICE**.



Follow these steps to finish creating the RMA:

The image shows a 'Returns' form on the Nuskin website. The form has a title 'Returns' and a question 'Need help finding your order number?'. Below the question are two input fields: 'Order Number' and 'Email'. A 'NEXT' button is located below the 'Email' field. At the bottom of the form, there is a link to 'Nu Skin Refund Policy' and a dark grey button with the text 'Enter in the Order number and Email address'.



What would you like to return?

These items from order 239497332 can be returned until Sep 22, 2020.



LifePak Nano (US)

Sku: 01003610

Price: \$149.25

Quantity: 1

Return Reason: Ordered by mistake



Next

Select the item(s) you intend to return.

LifePak Nano (US)



1. Why do you want to return this item?

Ordered too much



2. Additional comments (optional):

0/300

Please tell us in 1 or 2 sentences why you would like to return this item.

DONE

DO NOT RETURN

Provide a reason for your return. If you ordered multiples of the same product, you will also be prompted to change the quantity.



How would you like to return it?

Please choose from these return methods:



Ship It Back with FedEx

Send your package back to us.

A FREE return label is given for a Return created ONLINE for orders within the last 30 days. Select the Fed Ex Return location.

Review your return.

You will be able to download your return instructions once you submit your return.

Return Summary



LifePak Nano (US)

\$149.25

SKU: 01003610

Price: \$149.25

Quantity: 1

Return Reason: Ordered by mistake

Subtotal

\$149.25

Return Method: Drop off at the carrier of your choice

Estimated Refund*

\$149.25

Commission Deductions

SV

119

CV

129.96

ADR Points

35.7

SUBMIT

After submitting you will be prompted to print the Return Label.



You're all set!

A confirmation email has been sent to support@nuskin.com.
[Send to another email address](#)

Here's how to get your item(s) back to us:

- 1 Print your return packing label
[View Packing Slip](#)
- 2 Pack up your items
Place your packing slip and items in the original or new package, and seal it. Mark out any old addresses and barcodes, then put on your return shipping label.
- 3 Ship it back to us
Take your shipment to the carrier of your choice and pay the return postage at the time you send your return via insured mail.

Please note: Returns must be received within 60 days of delivery.



[Terms of Use](#) | [Privacy Policy](#)

Confirmation Screen

The return confirmation email will provide additional instructions. **These instructions must be followed to receive a refund.** For information on refund timeframes, see article: "How long does a refund take?"