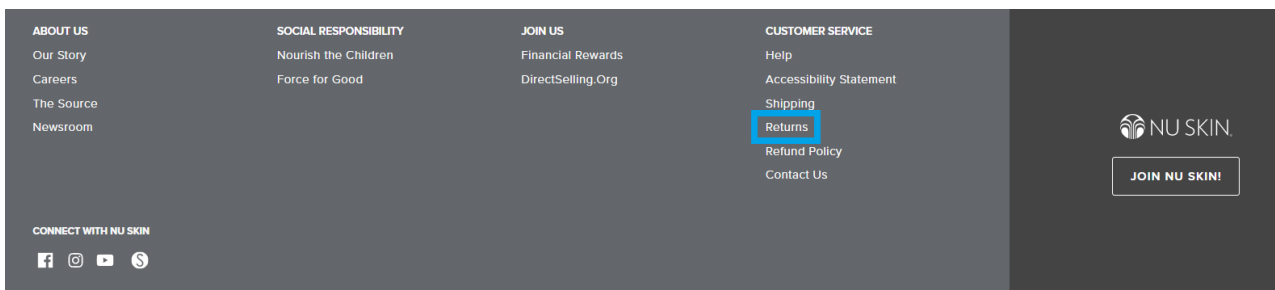


To return any unwanted items, you will need to obtain an RMA (Return Merchandise Authorization) number from the Company. If you are in need of an RMA in Canada, please [click here](#) to live chat with one of our Support Agents. If you are in need of an RMA and are in the United States, you can now set up a return online.

In both cases, we need the original order number(s) and a list of all items being returned per order number. You can find this information in your **Order History** online. To locate your **Order History**, please follow the instructions found [here](#).

For online return setup, first navigate to the footer on nuskinusa.com and click on **Returns** under **CUSTOMER SERVICE**.



Follow these steps to finish creating the RMA:

A screenshot of the online RMA creation form. The form has a white background with a dark grey footer. At the top, the word 'Returns' is written in a large, bold, black font. Below it, the text 'Enter your order information to get started.' is displayed in a smaller black font. A blue link 'Need help finding your order number?' is positioned below the instruction. There are two input fields: the first is labeled 'Order Number' and the second is labeled 'Billing Zip Code'. Below these fields is a large, grey, rectangular button with the word 'NEXT' in white, uppercase letters. At the bottom of the form area, there is a blue link 'Nu Skin Refund Policy'. The dark grey footer at the bottom of the form contains the text 'Input your Order Number and Billing Zip Code.' in white.



## What would you like to return?

These items from order 239497332 can be returned until Sep 22, 2020.



### LifePak Nano (US)

Sku: 01003610

Price: \$149.25

Quantity: 1

Return Reason: Ordered by mistake

Next

Select the item(s) you intend to return.

## LifePak Nano (US)



### 1. Why do you want to return this item?

Ordered too much



### 2. Additional comments (optional):

0/300

Please tell us in 1 or 2 sentences why you would like to return this item.

**DONE**

**DO NOT RETURN**

Provide a reason for your return. If you ordered multiples of the same product, you will also be prompted to change the quantity.



## How would you like to return it?

Please choose from these return methods:

### Use the Carrier of Your Choice

- ✓ Use a method convenient for you
- ✓ Flexible costs and speeds

Next

You can use the shipping carrier of your choice.

## Review your return.

You will be able to download your return instructions once you submit your return.

### Return Summary



**LifePak Nano (US)**

**\$149.25**

Sku: 01003610

Price: \$149.25

Quantity: 1

**Return Reason: Ordered by mistake**

**Subtotal**

**\$149.25**

**Return Method: Drop off at the carrier of your choice**

**Estimated Refund\***

**\$149.25**

### Commission Deductions

SV

119

CV

129.96

ADR Points

35.7

**SUBMIT**

After submitting you will be prompted to print the Return Label.



## You're all set!

A confirmation email has been sent to support@nuskin.com.

[Send to another email address](#)

Here's how to get your item(s) back to us:

- 1 Print your return packing label

[View Packing Slip](#)

- 2 Pack up your items  
Place your packing slip and items in the original or new package, and seal it. Mark out any old addresses and barcodes, then put on your return shipping label.

- 3 Ship it back to us  
Take your shipment to the carrier of your choice and pay the return postage at the time you send your return via insured mail.

Please note: Returns must be received within 60 days of delivery.

The return confirmation email will provide additional instructions. **These instructions must be followed to receive a refund.** For information on refund timeframes, see article: "How long does a refund take?"