

In the US market we offer a free return label to our Brand Affiliates, Members, and Retail Customers who purchased directly from Nu Skin and choose to create their return using the self-help option on www.nuskin.com. By utilizing this method, the company saves money, and these savings are passed on, in the form of a complimentary return label.

If you choose not to use the self-help portal, or are a Brand Affiliate, Member, or Retail Customer in the Canadian market, you will be responsible for covering the cost of shipping, of the product you'd like to return back to Nu Skin. We highly recommend using a trackable shipping method. This ensures that in the event of any issues, we can use the tracking number to help resolve them. Please note that any shipments without a tracking number that are lost will not be refunded.
