

If your credit card is not working:

- Verify that you have sufficient funds on your card.
- Contact your bank to ensure you do not have an international block or internet block automatically placed on your credit card.
- It is possible that you have entered your credit card number incorrectly. Please check the numbers and ensure that you are accurately inputting the details.
- If you experience password issues with Verified by VISA or MasterCard SecureCode services, you will need to contact your credit card provider, as Nu Skin does not have access to the secured information you have set up with either company.

If you are still unable to process your order, please [click here](#) to live chat with one of our Sales Support agents. Please have your Nu Skin ID number available when you call.

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